Office of the Statewide 9-1-1 Administrator's Update

Unserved Counties

Stark County

- Projected to go live 1st Quarter 2024

2023
Consolidation/Modification
Plans

Consolidations (0)

Modifications (32)

- PSAP Closings
- Backup Changes
- Transition to NG911

Statewide NG911 System Update

Statewide NG911 System

- Transition to the AT&T ESInet
  - 49 PSAPs to date
  - 23 PSAPs scheduled to cutover by the end of the year
  - 58 Combination of PSAPs, Fire SAPs, Geo-Diverse A/B Sites, ISP Comm Centers to cutover in 2024

Integrated Text to 911

Integrated Text to 911

- Contracts with Comtech & Intrado.
- Intrado Kickoff for the 1st 22 PSAPs completed.
- List of the remaining PSAPs to be sent to AT&T & Intrado this week.

TC/TC Supervisor Training & Certification

- National 911 Office Minimum Training Standards Topics used as our Baseline.
  - They are in the process of revisiting the Standards
- 22 Training Supervisors/Coordinators from across the State have taken on the challenge.
- Using the State's OneNet Learning Management System.

TC/TC Supervisor Training & Certification

Roles, Responsibilities and Ethics

Legal Concepts

Interpersonal Communications

Radio/Emergency Communications Technology (Includes NG911)

Call Processing (Includes Active Shooter, National Center for Missing & Exploited Children)

Callers with Disabilities & Special Needs

Sexual Assault Incident Procedures (ILETSB Training)

Law Enforcement Dispatch – Include Active Shooter

Fire/HazMat Dispatch

EMS Dispatch – Include Active Shooter

Traffic – Stops (Felony Stops), Crashes, Disabled Motorist, Stolen Vehicle, Driving Under the Influence (DUI),   Reckless Driving, Car Jacking, Pursuits, Pedestrians, Motorcycles, Bicycles

Security/Cyber Security Awareness

Emergency Management - NIMS, ICS, TERT

Mental Health & Stress Management

Quality Assurance/Quality Improvement (Overall Concepts – Also included in Call Processing and Dispatch Modules)

CESSA/988

On-the-Job Training General Concepts – Includes Geography (Agency Specific)

TC/TC Supervisor Training & Certification

- Finalizing EMS, Fire and Law Modules.
- Currently Working On:
  - Roles, Responsibilities, Ethics
  - Mental Health & Stress Management
  - LEADS
  - Emergency Management
  - Active Shooter
  - On-the-Job Training
  - Cybersecurity

Consolidation Grant Program

- FY25 Consolidation Grant Program - $TBD
  - If consolidations occurred in more than one year a separate grant application is required for each year

NG911 Expenses Grant Program

- FY24 NG911 Expenses Grant Program - $7M+
  - Hosted i3 Capable Call Handling Equipment
  - Multi-Media Recording System
  - GIS Projects in Support of NG911
  - Other projects to be determined

Monthly Update

- 1st Thursday @ 1100
  - Administrator's Update
    - 911 System Managers and PSAP Managers/Supervisors

ANNUAL FINANCIAL REPORT (AFR)

Catherine Dailey – 911 Technical Support Manager

How To Submit Your AFR

◆ Annual Financial Report (AFR)

9-1-1 Authority
Revenue and Expenditure
Other Distributions
9-1-1 System Statistics
Network Diagram and Call Handling Agreements
Verify and Submit

☰ Menu

📅

Please ensure that all information provided is complete and accurate. The Verify and Submit tab will display any required missing fields before submitting your AFR data to the Illinois State Police - Statewide 9-1-1 for review.

Annual Financial Report (AFR) / 9-1-1 Authority

| Authority Information | Revenue and Expenditure | Other Distributions | 9-1-1 System Statistics | Network Diagram and Call Handling Agreements |

Verify and Submit

9-1-1 Authority

By January 31, and every January 31 thereafter, each emergency telephone system board, or unit of local government receiving surcharge money pursuant to Section 15.3, 15.3a, or 30 shall report to the Illinois State Police audited financial statements showing total revenue and expenditures for the period beginning with the end of the period covered by the last submitted report through the end of the previous calendar year in a form and manner as prescribed by the Illinois State Police.

In this section, your 9-1-1 Authority Name, County and other identifiable information is obtained via Okta login credentials. Please ensure that all information provided is complete and accurate. The Verify and Submit tab will display any required missing fields before submitting your AFR data to the Illinois State Police - Statewide 9-1-1 for review.

Once you have submitted your AFR, data entry is disabled. If you need to modify or update your AFR, please send an email to **ISP.911AFR@illinois.gov** to make that request.

Note: Please ensure you **SAVE** your data before leaving this page to allow you to return and edit as needed. **Save and Save Often!**

Authority Information Tab

Illinois State Police - Statewide 9-1-1 for review.

Once you have submitted your AFR, data entry is disabled. If you need to modify or update your AFR, please send an email to **ISP.911AFR@illinois.gov** to make that request.

Note: Please ensure you **SAVE** your data before leaving this page to allow you to return and edit as needed. **Save and Save Often!**

Field	Value
Name of 9-1-1 Authority	TEST COUNTY 911 - CD
Emergency Telephone System Board	Test County
County Located	Test County
Total Population of Area Served (Per Census)	23000
Total Square Miles Served	56000
Start Date of Reporting Period	01/01/2023
End Date of Reporting Period	12/31/2023
ETSB Chairman Name	test
Chairman Phone	021-121-1111
Chairman Email	test@gmail.com
Report Prepared By	Catherine Dailey
Email	catherine.dailey@illinois.gov
Title	911 Coordinator
Phone	217-524-0190

Revenue and Expenditure Tab

| Authority Information | Revenue and Expenditure | Other Distributions | 9-1-1 System Statistics | Network Diagram and Call Agreements | Verify and Submit |

Revenue Section

Reserve Balance End of Last Year	$ 465,132.00
	This amount should match with the amount entered below
Reserve Balance Beginning of Year	$ 465,132.00
Remaining Cash Balance End of Last Year (Excluding Reserves)	$ 484.00
	This amount should match with the amount entered below
Remaining Cash Balance Beginning of Year (Excluding Reserves)	$ 300.00
Provide description and cost for each item	

Notes: Difference in Remaining Cash Balance Beginning of Year (Excluding Reserves)

Primary PSAP

Number of Primary PSAPs

1

Save

Primary PSAP Name

Primary PSAP Address

PSAP Manager Name

Primary PSAP 24/7 Phone Number

PSAP Manager Email

Total Number Of Positions

Participating Agencies (enter all Agencies the PSAP takes 911 calls for and dispatches responders)

No character limit

Associated College or University (enter all associated with this PSAP separated with a comma)

Remove   Save

Secondary Answering Point (SAP)

Number of Secondary Answering Points (SAP)

0

Save

911 System Statistics Tab

Backup PSAP

Number of Backup PSAPs   1 ▼

Save

Backup PSAP Name   [   ]

Backup PSAP Address   [   ]

Remove   Save

Annual Financial Report (AFR) / Network Diagram and Call Handling Agreements

Authority Information	Revenue and Expenditure	Other Distributions	9-1-1 System Statistics	Network Diagram and Call Handling Agreements	Verify and Submit

Network Diagram and Call Handling Agreements

Documents below should be saved together as one PDF document and uploaded.

Note: Supplemental AFR documents submitted are not displayed on this report

- Current 9-1-1 System Network Diagram:
- Annual Notifications of Continuing Agreements for Participating Agencies and Adjacent 9-1-1 Authorities:
- Current List of all Participating Agencies and Adjacent 9-1-1 Authorities:
  See Title 83 Ill Administrative Rules Part 1325.215 (c)

⚠ These supplemental documents must be combined and uploaded as a single PDF document

Choose File	No file chosen

Upload

File submitted: 2023_AFR_Supplemental_TEST COUNTY 911 - CD.pdf

View   Remove

Network Diagram and Call Handling Agreements

1. Most current Network Diagram

2. Current List of Participating Agencies and Adjacent 911 Authorities

3. Call Handling Agreements or Call Handling Renewal Letter

Participating Agencies:

Adjacent 9-1-1 Authorities:

Supplemental documents should be saved together as one PDF document and uploaded.

Verify and Submit

Please ensure that all information you have supplied on this form is accurate. You can generate a preview of your completed AFR before continuing the final step of submitting your form data to the Illinois State Police Statewide 9-1-1 for formal review and approval.

Once you have submitted your AFR, data entry is disabled. If you need to modify or update your AFR, please send an email to **ISP.911AFR@illinois.gov** to make that request.

9-1-1 System Statistics

- Error Messages - Required Annual Wireline Calls Is Missing

Review Draft AFR data before Verification and Submission

Report Preview

Financial Verification

The responsible accounting officer shall verify this report under oath.

Name of 9-1-1 Authority	TEST COUNTY 911 - CD
Emergency Telephone System Board:	Test County
Illinois County:	Test County
Report Prepared By:	Catherine Dailey
Title:	911 Coordinator

Date: 10/19/2023 4:10:11 PM

Submit to Illinois State Police - Statewide 9-1-1   Display Submitted AFR

Helpful Tips

- Portal opens on January 1, 2024 and closes January 31, 2024
- Please do not add any information to the Portal before this time. It may be deleted.
- Start getting all documents and information ready now.
- Contact your IT department and make sure pop-ups are enabled on your computer.
- Your username is your email address.
- You can reset your password if you have forgotten it.
- Save and save often.
- Don't be afraid to ask questions. We are happy to help!

Illinois State Police 911 AFR Email

ISP.911AFR@illinois.gov

Brooke Doggett – 217-524-5523 – BROOKE.N.DOGGETT@illinois.gov

Catherine Dailey – 217-524-0190 - CATHERINE.DAILEY@illinois.gov

Defend, Detect, & Recover

CYBER NAVIGATOR PROGRAM

PRESENTED BY: BRIAN BAGGETT AND ALEX SPARKS

PROGRAM INCEPTION & TIMELINE

- **2016**
  - Foreign adversary state and local election system infrastructure attacks.[1]

- **2017**
  - The United States Department of Homeland Security (DHS) designated the United States election systems as critical infrastructure.[2]

- **2018**
  - The federal government appropriated grants to the states to improve election security.[3] Illinois legislature passed Public Act 100-587 (specifically 10 ILCS 5/1A-55) and the State Board established the **Cyber Navigator Program (CNP)** through Administrative Rule (Title 26, Chapter 1, Part 213).[4]

- **2020-2022**
  - The Consolidated Appropriations Act of 2020 authorized additional new Help America Vote Act (HAVA) funds followed by the Consolidated Appropriations Act of 2022 which authorized additional funding for the HAVA Election Security program.[3]

- **2022 -->**
  - SB3939 - Extending Cyber Navigator Program services to other IL critical infrastructure.

PROGRAM TEAMS

CYBER NAVIGATOR PROGRAM SERVICES
CYBER NAVIGATOR LIAISONS

Personnel

- Cyber Navigators
- Election Security Analyst
- Program Manager
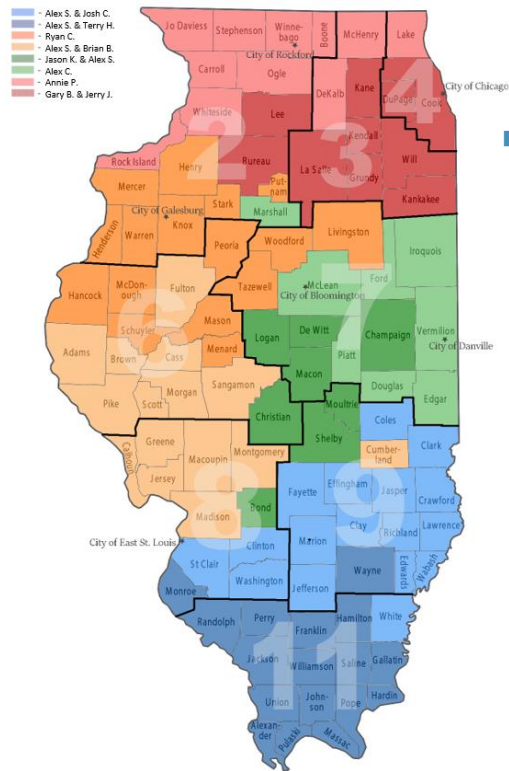
- 8 Cyber Navigator Liaisons

  - Assigned to 108 election authorities and 184 911 centers

- Boots on Ground Support

  - Free **Cybersecurity Risk Assessment**

  - Free **Vulnerability Scanning** (County Clerk and 911 PSAPs only)

  - Free **Endpoint Protection Services**

  - Free **Cybersecurity Liaison** to support your existing IT Team (CN Only)

  - Information Sharing Programs:

    - **MS-ISAC** (Multi State Information Sharing and Analysis Center) Network

    - State and Federal-level Intel Reports and Expertise through the **STIC** (Statewide Terrorism and Intelligence Center) News Lists

    - **CISA** (Cybersecurity and Infrastructure Security Agency) Cyber Hygiene Programs

CYBER NAVIGATOR PROGRAM SERVICES - FREE CYBERSECURITY RISK ASSESSMENT

➤ Uses the Center for Internet Security's (CIS) v8 Controls Cybersecurity Framework

➤ Information only shared between you and your Cyber Navigator (not policed by the State)

➤ Create a Risk Mitigation Plan Checklist with support from your regional Navigator

CYBER NAVIGATOR PROGRAM SERVICES - FREE CYBERSECURITY RISK ASSESSMENT

CYBER NAVIGATOR PROGRAM SERVICES -
FREE MONTHLY VULNERABILITY SCANNING

CYBER NAVIGATOR PROGRAM SERVICES -
FREE ENDPOINT PROTECTION*

CROWDSTRIKE
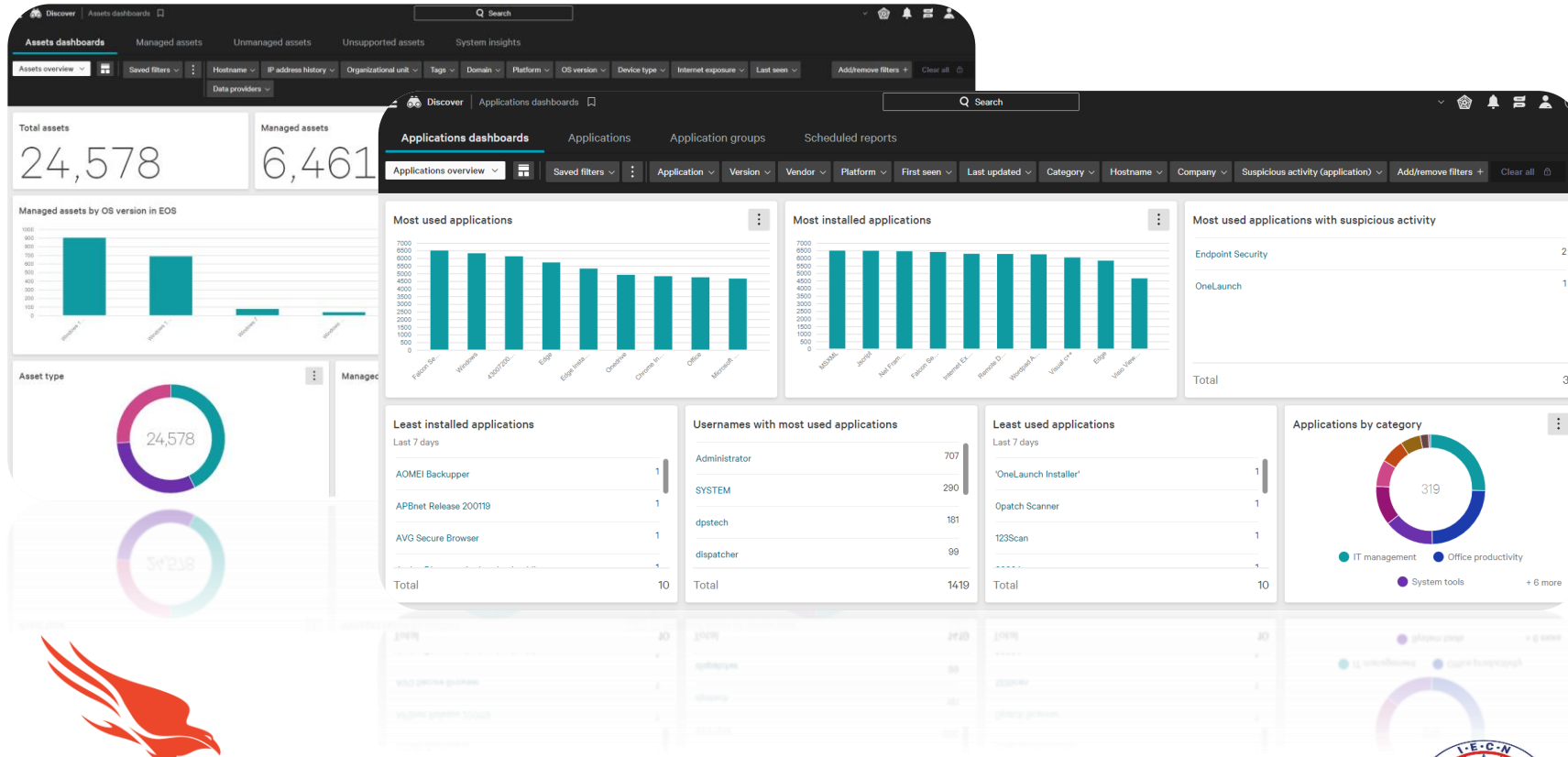
ILLINOIS DEPARTMENT OF INNOVATION & TECHNOLOGY
CYBER NAVIGATOR PROGRAM
SUPPORTING ILLINOIS CRITICAL INFRASTRUCTURE SINCE 2018

Contact your Zone Cyber Navigator team below to find out how the State can support your existing cybersecurity strategy.

- FREE Annual Risk Assessment
- FREE Monthly Vulnerability Scan
- FREE Endpoint Protection
- FREE Security Awareness Training
- FREE State and Federal-level Intel Reports and Expertise

NEXT STEPS

Legend:
- Alex S. & Josh C.
- Alex S. & Terry H.
- Ryan C.
- Alex S. & Brian B.
- Jason K. & Alex S.
- Alex C.
- Annie P.
- Gary B. & Jerry J.

Region 2
Gary Bernstein 847-773-7912
gary.bernstein@illinois.gov
Annie Picken 312-625-7486
annie.picken@illinois.gov
Ryan Cook 309-671-3141
ryan.cook@illinois.gov

Regions 3 & 4
Gary Bernstein 847-773-7912
gary.bernstein@illinois.gov
Jerry Joel 224-595-8075
jerry.joel@illinois.gov
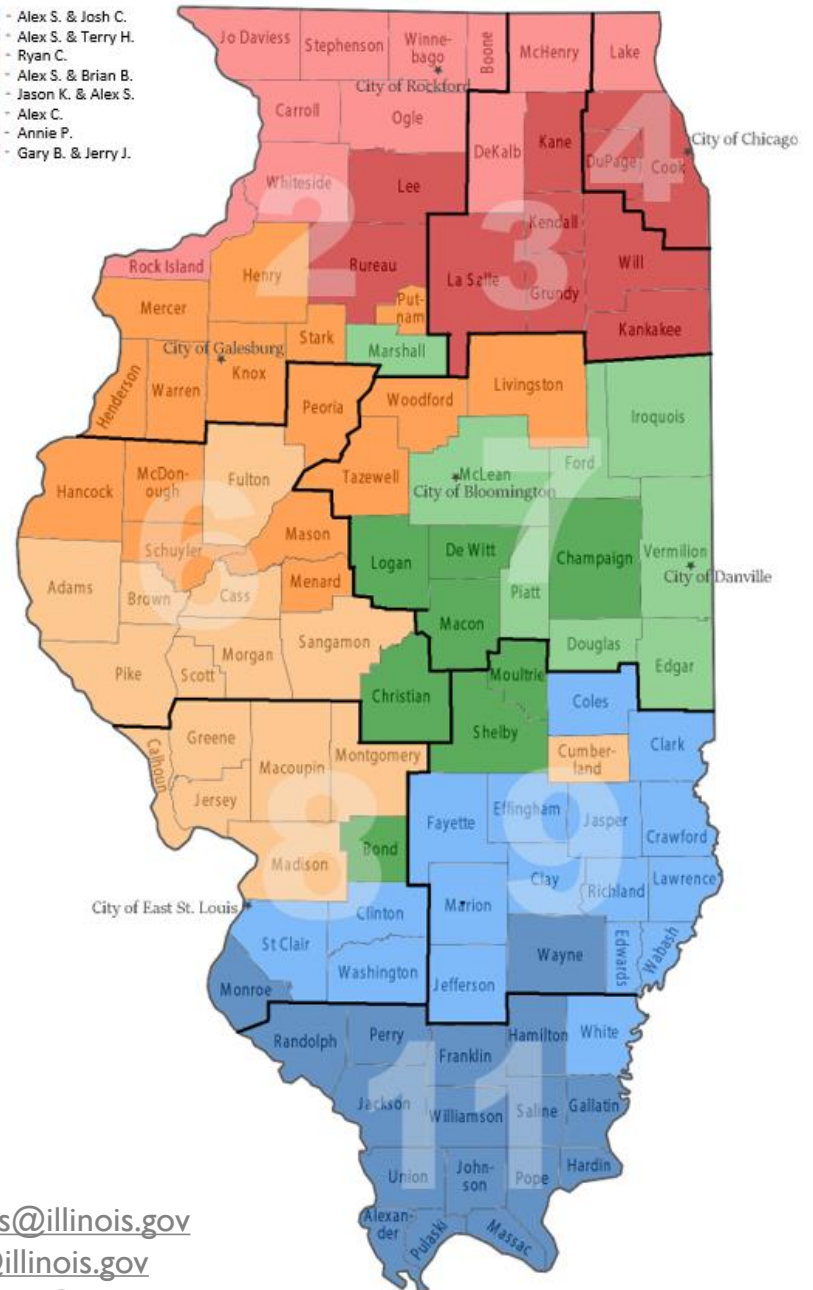Annie Picken 312-625-7486
annie.picken@illinois.gov

Region 7
Alex Carrell 217-218-0885
alexander.carrell@illinois.gov
Jason King 217-502-3343
jason.king@illinois.gov

Region 9 & 11
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Josh Clark 217-557-1143 josh.clark@illinois.gov
Terry Harger 217-524-8274 terry.harger@illinois.gov

Region 6
Brian Baggett 217-663-1300
brian.baggett@illinois.gov
Ryan Cook 309-671-3141
ryan.cook@illinois.gov

Region 8
Alex Sparks 217-294-1581
alex.sparks@illinois.gov
Brian Baggett 217-663-1300
brian.baggett@illinois.gov
Josh Clark 217-557-1143
josh.clark@illinois.gov

Current as of 22 August, 2023

NEXT STEPS

Connect with your regional Cyber Navigator

Participants - IPSTA Springfield IL

Participant Form Link:
https://forms.office.com/g/sPeudBmbzM

2023
911 SYSTEM MANAGER ORIENTATION SESSION

- November 30th at 11 AM
  - WebEx

CESSA UPDATE

- Today @ 3:15 - Sapphire
  - Christina Smith
  - Legislative and Policy Review Manager
  - IL Department of Human Services Division of Mental Heath

Questions?

Cindy Barbera-Brelle - 217.782.3200/312.771.7457
cindy.barbera-brelle@illinois.gov